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**IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE**

Attorney Docket No.: **Bell-19 (00-V22.39)**

Applicants: **Craig L. REDING, Suzi LEVAS**

Serial No.: **09/596,466**

Filing Date: **June 19, 2000**

Title: **METHODS AND APPARATUS FOR PROVIDING TELEPHONE
SUPPORT FOR INTERNET SALES**

Examiner: **Hector A. Agdeppa**

Group Art Unit: **2642**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450


Sir:

REQUEST FOR A TWO-MONTH EXTENSION OF TIME

In response to the Advisory Action mailed on February 4, 2004, which set a time for response to expire on May 4, 2004, please extend that period two-months to expire on July 6, 2004. The Patent Office is authorized to charge said fee to the deposit account of Verizon Corporate Services Inc., deposit account number 07-2347.

Respectfully submitted,

July 1, 2004



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